

Open Services Policy/Non-Discrimination Statement

Indiana Pediatric Associates, P.C. (“IPA”) shall provide services without regard to race, color, national origin, language, sex, sexual preference, age, religion, handicap, ability to pay or any other federally protected or state protected class.

All patients shall receive services without regard to race, color, national origin, language, sex, sexual preference, age, religion, handicap, ability to pay or any other federally protected or state protected class.

Employees shall be assigned to patient services without regard to race, color, national origin, language, sex, sexual preference, age, religion, handicap, ability to pay or any other federally protected or state protected class of either the patient or employee.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (nondiscrimination on the basis of race, color, national origin), Section 504 of the Rehabilitation Act of 1973 (nondiscrimination on the basis of disability), the Age Discrimination Act of 1975 (nondiscrimination on the basis of age), regulations of the U.S. Department of Health and Human Services issued pursuant to these three statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91, (and state laws or corporate policies, etc.).

Additionally, in accordance with Section 1557 of the Patient Protection and Affordable Care Act of 2010, 42 U.S.C. § 18116, IPA does not exclude, deny benefits to, or otherwise discriminate against any person on the ground of sex (including gender identity) in admission to, participation in, or receipt of the services and benefits under any of its health programs and activities, and in staff and employee assignments, whether carried out by IPA directly or through a contractor or any other entity with which IPA arranges to carry out its programs and activities.

IPA provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information and other formats (large print, audio, accessible electronic formats, other formats).

IPA also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please contact Jonna Keller.

If you believe that IPA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax or email with:

Name/Title: Jonna Keller, BSN
Address: 2255 Philadelphia Street, Indiana, PA 15701
Phone: 724-463-0476
Fax: 724-463-1196
Email: indianapeds@gmail.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or by phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C., 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index/html>.

